

DYNAFLAIR OPERATING/TROUBLE SHOOTING GUIDE FOR SIDE SLIDING CLOSURES/GRILLES

To Open Sliding Grille:

- Open grille at lead post and/or bi-part by inserting key and turning cylinder until locking mechanism is released.
- After unlocking – raise shoot bolt out of floor/counter receptacles.
- If grille has intermediate posts – open each one by turning either key or thumb-turn while raising shoot bolt out of receptacle.
- Only for intermediate post, turn key 1/2 turn to release the shoot bolt. Release the key in the opposite direction to remove key from cylinder.
- Grasp lead post or bi-part firmly at a point above center height and gently push grille toward storage pocket. Grille should start to fold. If it does not start to fold properly into pocket, open grille and start again.
- If grille is large, use this method: Unlock grille at each bi-part and move sections separately. Stand by the pocket and gently pull the grille toward and into the pocket. Relock bi-parts before storing in pocket.

To Close Sliding Grille:

- Never force the grille out of the pocket by yanking on it. From the pocket end, gently pull the grille out slowly and walk across the opening until grille is in place. Hold grille at a point above center height.
- On large grilles this must be done by grille sections, one section at a time.
- Line up all posts with receptacles and lock each into place manually.
- Lock the lead post into place, which will usually require a key.
- Lock bi-part together using key or thumb-turn and engage shoot bolt into receptacle.
- Check all locks to see they are secure and all locks and shoot bolts are fully engaged.

Never use excessive force (a hammer, etc.) when encountering a problem in opening or closing the grille. Since many of the intricate parts are precisely manufactured, such activity will only damage the grille.

TROUBLE SHOOTING SLIDING GRILLES

Key will not turn:

Are you using the correct key? Never force the key in the lock since it may break.

Key turns all the way but does not unlock grille:

Cam on back of lock is probably broken and a locksmith or service company will have to be called.

Grille refuses to go all the way into pocket:

Be sure all the shoot bolts on the intermediate posts are in the "up" position. Are there any other rods hanging down to the floor? If so, push them up and tape them in place (call a serviceman ASAP). Is there garbage in the pocket obstructing the closing?

Grille won't come out of pocket or won't fully close:

Check to see that there is no garbage behind V-stop in pocket. Check ceiling track. Has a screw come loose or is anything else in track impeding the free movement of grille? Are shoot bolts up or is anything else hanging down? Grille may have fallen off back end of track (call serviceman ASAP).

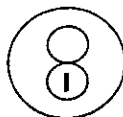
Track is pulling away from ceiling:

Push back up and tighten screws (call serviceman ASAP).

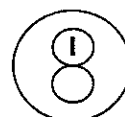
DYNAFLAIR

GENERAL LOCKING INFORMATION FOR SIDE SLIDING GRILLES:

Be sure the lock is in the 6 or 12 o'clock position



6:00



12:00

The key should enter at either one of these two positions. Should the key enter at another position, the lock will probably not turn. Be sure the lock lies flat against its housing. Should it appear to be sideways or angled, push palm of hand firmly against it and attempt to twist it back into 6:00 or 12:00 position. If nothing works, call serviceman ASAP.

NOTE: Where grille locks to the wall, the cylinder will be in the 6:00 position – when grille separates in sections, the cylinder will be at the 12:00 position.

If any of these procedures has not worked, a service man should be called to open store. When a break-in has obviously been attempted, call a serviceman to assess the damage. Be aware of your particular corporation's policy on service calls – you may need to call your home office first with your service problem, who will then contact the proper authority.

Please have the following information when placing a service call:

1. Dynaflair serial number. (The serial number is stamped on each label and is on one of the locking posts.)
2. Store name and store number, and telephone number
3. Store location, city and state
4. Name of person calling.
5. Brief description of problem.

Call Dynaflair at 1-800-624-3667 for service 24 hours a day, 7 days a week.

CARE AND MAINTENANCE:

The only maintenance required is if the sliding grille becomes difficult to roll. A light application of silicone lubricant into the track and on rollers and periodic cleaning will facilitate operation.

DYNAFLAIR GLOSSARY OF PARTS

TRACK:	Overhead track in which the grille slides and from which the grille is suspended. It can be straight or curved.
ALIGNMENT PINS AND PLATES:	Both straight track and curved track come in sections that are joined by employing pins and plates that interlock two sections to maintain a smooth seamless path for the rollers to travel
ROLLERS:	AKA Casters, trolleys, wheels. Nylon ball bearing rollers which ride in the track and carry the grille.
POSTS:	A vertical rectangular member spaced throughout the curtain serving the functions of giving rigidity, locking and separating the grille at desired locations to aid in operation. There are many different posts:
<i>Lead Post</i>	The beginning post and usually what is pulled out of pocket first.
<i>Striker Post</i>	A receiving post normally fastened to or recessed into wall in to which lead post locks
<i>Intermediate Post</i>	A post spaced throughout grille curtain. This post usually has some kind of slide action bolt which locks down into the floor.
<i>Floating End Post</i>	The trailing member of a sliding grille so designed as to slide from back of pocket to the front of pocket or designated position, and is stopped from exiting pocket by a V-stop.
V-STOP:	A V-shaped aluminum or steel angle anchored to floor just inside pocket to prevent floating end of grille from coming out.
BI-PART ASSEMBLY:	A combination of lead post and striker mounted into the curtain of grille that allows the curtain to be opened at a given location.
FLOOR SOCKET/RECEPTACLE:	AKA countertop receptacles: a cylindrical socket that mounts into a hole drilled into floor or counter into which the shoot bolt locks down.
SHOOT BOLT:	AKA bolt, drop bolt, lock rod, pin. A steel rod with a method of locking the member it is housed in to the floor, counter and/or the ceiling.
TOP & BOTTOM LOCKING POST:	A vertical rectangular member usually at beginning and/or at end of grille curtain. These posts have locking rods that go down into floor and up into ceiling to lock it in place.
POCKETSHIELD:	A flat piece of aluminum 5" wide fastened perpendicularly to the end post and functions to close off the pocket area when the grille is extended.



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